

# HOW CHILDREN'S CENTRES SUPPORTED FAMILIES ACROSS GREENWICH WEST 2017 - 2018

QUAGGY  
CHILDREN'S CENTRE

ROBERT OWEN  
CHILDREN'S CENTRE

SHERINGTON  
CHILDREN'S CENTRE

RACHEL MCMILLAN  
CHILDREN'S CENTRE



Over 3,406 families benefitted from services



1,878 BME families participated in services



148 families received Early Help support



240 2-year-olds received free early education



406 families were surveyed about services



98% overall satisfaction with service



97% positive impact on how parents feel



99% said they feel safe at centres

## WHAT FAMILIES ARE SAYING ABOUT OUR SERVICES

*'Children's Centres have had a massive positive impact on my family's life in many ways... they offered me a lifeline when I felt isolated. They never forget that you are a person as well as a parent. My daughter came to nursery here and as a result started school with confidence and great social skills.'*

*'Thank you for the massive changes you have made in my life and that of my entire family. The information we learned from the course was like an eye opener. There were lots of things I didn't realise the impact it may have on parent-children relationships. I took your advice and made those little changes and I feel like a parent who is in control, who can listen and help my children.'*